



Impact Newsletter

Arc Mid-Cities

Los Angeles, California, 2010, 1st Quarter, Vol. 24



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Arc Mid-Cities.

Promoting Rights for People with Developmental Disabilities Through its’ Services which Expand Independence and Choice, Invite You to Join Us in Making a Difference. DONATE NOW

TO VIEW ARC MID-CITIES’ VIDEO, VISIT ARC MID-CITIES’ WEBSITE @ WWW.ARCMIDCITIES.ORG



HAVE WORK WILL TRAVEL

BY RICK ROBISON, SR. PROCUREMENT OFFICER

The Greater Santa Ana Business Alliance, City Line, Community Publication for Santa Ana, Nov/Dec 2009 issue, published on their front-page newsletter Western Medical Hospital’s contract with Arc Mid-Cities in Orange County. See photo of Arc Mid-Cities hospital staff. Briefly stated, **“Western Medical Center Santa Ana Hires Challenged Workers.”** As also stated, “Arc Mid-Cities, a local Santa Ana non-profit that coordinates paid vocational training programs for adults with intellectual challenges, has teamed up with Western Medical Center Santa Ana to place workers in the hospital’s nutritional services and environmental services departments.

In the nutritional services department, Arc Mid-Cities’ employees run dishwashers and clean pots and pans,” (See page 3, additional photos.) “and in the environmental services department they clean hospital windows, and chairs. The work provides structure, purpose, and opportunities for the intellectu-

ally challenged to learn and stretch beyond their comfort zones, with plenty of human interaction. “These paid jobs are catalysts for dignity and self-esteem”, says Jennifer Dutcher, Arc Mid-Cities’ case manager and contract liaison to



Back Row, from Left: Jason Otte, Juan Valencia, Peter Barron, Leobardo Perez, and Manuel Villareal; Front Row: Job Coach, Mindy Webster; James Resurreccion; and Job Coach, Ronette Wilson

Western Medical Center Santa Ana, “and a chance to experience in a mainstream way what it is like to work and socially interact with non disabled employees.”

Rick Robison, Senior Procurement Officer, from Arc Mid-Cities, says, “Western Medical Center Santa

Ana CEO Daniel Brothman and Milas Kennington, V.P. of Human Resources for Integrated Health Care Holdings, have found a way to collaborate for the betterment of the Santa Ana community, and we are truly in a win/win situation...

“I am very excited about this program and wish to continue this great partnership with Arc Mid-Cities”, says Environmental Services Director, Obie Graves. “It has been a great learning experience for both the three workers and job coach, Christine Berrospe, as well as our environmental staff, and we all give Arc Mid-Cities an A-plus. I only have to tell them to do something once and it gets done right the very first time. The Arc Mid-Cities workers are very kind and pleasant, and it’s fun watching them work.”

If your company or one you know might have wonderful opportunities for Arc Mid-Cities intellectually challenged workers like Western Medical Center Santa Ana, please call Arc Mid-Cities at (714) 285-2645 or email rrobison@arcmidcities.org.



CARF’s (Commission on Accreditation of Rehabilitation Facilities) summary of its ‘Survey Outcome’ reports that Arc Mid-Cities earned its’ Three-Year Accreditation. It demonstrates a commitment to the CARF excellent standards. ■

Arc Mid-Cities — CARF (Commission on Accreditation of Rehabilitation Facilities)

For more information, go to CARF’s web site: www.carf.org

Have Confidence IN YOUR CHOICE



GREACHIA HALEY, BMP DIRECT CARE STAFF OF Arc *Mid-Cities* MAKING A DIFFERENCE: RECOGNIZED FOR A “JOB WELL DONE”



Welcome New Borns

Congratulations to Greachia Haley, BMP

Direct Care Staff of Arc *Mid-Cities*, commended by parent of a developmentally challenged individual who attends the Behavior Management Program (BMP) of Arc *Mid-Cities* and also commended by Arc *Mid-Cities*. Ms. Haley, who has been employed with Arc *Mid-Cities* for two years, is celebrated for making a difference in the lives of individuals that are developmentally disabled; contributing toward their growth, progress, and social development. For this reason, she has received,

from management of Arc *Mid-Cities*, the honorable recognition for her valued professional skills and leadership qualities.

Ms. Haley is a consumers' advocate who provides positive influence in consumers lives; assisting in increasing their own sense of self-worth and confidence in their abilities. As these individuals, whom Ms. Haley is responsible for, are taking greater pride in the way they present themselves to the world and in the way they conduct themselves at home and at work.

As a result of Ms. Haley's influence, these individuals take greater pride in personal hygiene, their overall appearance, such

as making sure that their hair is properly groomed each day, and showing a greater interest in dressing nicely for work; dressing for success! Best of all, they look forward to coming to work each day and being with their direct care staff, peers and co-workers.

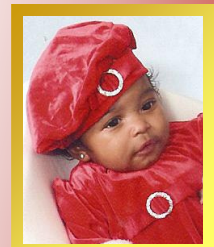
In addition to being a consumer's advocate, Ms. Haley works well with others; she's self-motivated and proactive; able to follow instructions; thorough and prompt in completing her paperwork on-time; along with the important task of assisting and supervising her consumers. So, two thumbs-up Greachia Haley, continue the great work! ■



Deborah Bradford, Welcomed the birth of her grand baby boy, 8 lbs., 4.2 oz's. December 9, 2009



Marie Spencer, Welcomed the birth of her grand baby girl, 6 lbs., 2 oz's. October 2, 2009



Arc *Mid-Cities* Outcome Statement

The participating consumer will gain skills necessary to advance to lesser restrictive environments, either within this program or another program, through the attainment of a reduction or elimination of any inappropriate or anti-social behavior, a higher level of independent living, a community awareness, pre-vocational skills, or communication skills without being injurious or getting injured in any manner.

ARC MID-CITIES' MAIN OFFICE STAFF TRAINING SCHEDULES

CONDUCTED BY BETSOG JUGO &

AMERICAN RED CROSS

- ▶ CPR Training conducted by American Red Cross
- ▶ ProAct, formerly called Part Training
- ▶ Time Study and Piece Rate Training



PROGRAM CHANGES – AB9

BY BETSOG JUGO, SENIOR PROGRAM MANAGER

During the last quarter of 2009, Arc *Mid-Cities* experienced financial difficulties due to the changes instituted in the program services and reimbursements from the regional centers as required by 'AB9'. The Department of Developmental Services was mandated by the Legislature to identify \$384 million in savings reductions. These changes brought forth a significant impact on program services provided to consumers at Arc *Mid-Cities*.

Based on the new law, the regional center service coordinator, consumer, care provider and/or other stakeholders must review the cost of providing services or supports of comparable quality by different providers and choose the least costly avail-

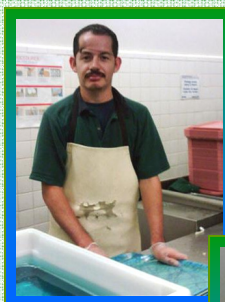
able provider, including transportation, who is able to accomplish all or part of the consumer's IPP, consistent with the particular needs of the consumer and family as identified. However, the consumer is not required to use the least costly provider if it will result in the consumer moving from an existing provider services or supports to more restrictive or less integrated services.

As a regional center vendor, Arc *Mid-Cities* is required to offer an alternative senior program component to consumers over fifty (50) years of age at a ratio of no more than one (1) staff to eight (8) consumers. The alternative senior program should be offered to eligible consumers who want to transition to a program component focused on the needs and interest of seniors.

Arc *Mid-Cities* must offer an alternative customized program component with an appropriate staffing component to meet individualized consumer needs. This will be known as the 'Customs Endeavors Options' which will focus on a consumer's individualized needs and interests to develop or maintain employment or volunteer activities in lieu of the current program. Each participant will have 20 to 80 hours per month of services depending on the individual needs.

The new law, 'AB9', did two things to Arc *Mid-Cities* as a whole; it brought uncertainties and confusion to consumers, parents and significant others, whether they will be transferred to different programs or not, and it brought panic and fear of insecurities that caused low morale to employees. ■

CONT. HAVE WORK WILL TRAVEL BY RICK ROBISON, SR. PROCUREMENT OFFICER



Leobardo Perez,
Arc *Mid-Cities*
BMP consumer,
at Western Medical
←

Manuel Villareal,
Arc *Mid-Cities*
BMP consumer, at
Western Medical
→



Long Beach Special Education Transition Fair — at the California Science Center, 700 Exposition Park Drive, Los Angeles, CA

Long Beach schools are happy to announce the date of their annual 'Long Beach Special Education Transition Fair'. This year it will be held on April 23, 2010 at the Millikan High School Library. They appreciated your attendance at last year's fair and are looking forward to your

participation again.

So, mark your calendars!!! Look for more information arriving soon.

In the meantime, if you have any questions, please contact Joe Gawel at 562-951-7733 or jgawel@lbschools.net



Arc Mid-Cities

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**A non-profit association
dedicated to promoting the
general welfare of people
with developmental disabili-
ties.**

We're on the Web!
www.arcmidcities.org

If you believe that we have made an error or you have questions about Arc *Mid-Cities*' Impact Newsletter, you may contact Betsog Jugo, Editor-in-Chief, and/or J. Trenice Bounds, Associate Editor and Writer, by mail, email, or by phone (310) 329-9272. Trenice may be reached directly at (310) 631-9176.

Betsog Jugo and Trenice Bounds' email address is:

betsogjugo@arcmidcities.org
tbounds@arcmidcities.org



The Dove Can Help

For Sale
Arc Mid-Cities'
Polo Shirts \$10.50
each

*If interested, please see
or call Sybil at
310) 329-9272*

Arc Mid-Cities
14208 Towne Avenue
Los Angeles, CA 90061

BMP Consumers with Perfect Attendance for All Four (4) Quarters of 2009

Bruce Montgomery
Carl Miller
Edward Perkins
Glen Koleta
Joseph Miles
Lonell Stephens
Maryann Garcia
Maurice Overton
Tony Hart

BMP Consumers with Perfect Attendance for All Three (3) Quarters of 2009

Carmela Madden
Cecil Hunter
Charles Rice
Duncan Scott
Edwin Sandoval
Mahdee Najeelah
Louis Jones
Michael Robinson
Miguel Zuniga
Roy Sattergren
Willie Ross

CONGRATULATIONS
TO ARC *Mid-Cities*'
CONSUMERS FOR
PERFECT ATTENDANCE

BMP Consumers with Perfect Attendance for Two (2) Quarters of 2009

Booker Jones
Cedric Cooksey
Christopher Powell
Dale Emerson
Daniel Kornblau
Daniel Miranda
Danny Noble
Edward Ramirez
Herman Newsome
James Green
Jesus Rivera
Lamonte Cook
Lavaughn Wiley
Lionell Edwards
Michael Tsao
Paul Ross
Richard Moore
Shawan Thomas
Steven Kiser
Vikki Hawkins

BMP Consumers with Perfect Attendance for One (1) Quarter of 2009

Alex Larios
Alexander Louis
Curtis Mims
David Jones
DeTracy Craig
Diahann Francis
Eric Estrada
Helen Lesa
James Dees
Jarin Loresco
John Lorenzo
Joseph Hoosan
Jeffrey Watson
Justo Alvarez
La Vong
Leah Perkins
Lionel Williams
Marcus Milner
Mario Ruiz
Miguel Ruiz
Milton Brantley
Noe Lopez
Norris Labome
Paul Dawson
Robert Beasley
Rosana Mejia
Steven Young

AWARDS WERE THE FOLLOWING: TARGET, McDONALD'S AND LITTLE CAESAR'S GIFT CARDS; AND MOVIE TICKETS. PERFECT ATTENDANCE AWARDEES FOR ALL FOUR QUARTERS CHOOSE BETWEEN CELL PHONES, MP3 PLAYERS, CD PLAYERS, AND WRISTWATCHES.

